



Tornado Victim Re-housing Assistance

A. Eligible Applicants – all criteria must be met

1. Families and individuals living in the Hampden County area whose housing unit was condemned by a city official or otherwise is uninhabitable for the next 30 days because of the tornado. FEMA and/or Red Cross documentation is required.
2. Household Income Limits – maximum of 50% of Area Medium Income (AMI) – net (minus taxes, etc.) income.

1 Person	2 People	3 People	4 People	5 People	6 People
\$27,400	\$31,300	\$35,200	\$39,100	\$42,250	\$45,400

3. “Sustainability” after HAPHousing assistance – Victim’s income and proposed rent and utilities expenses will be reviewed for “sustainability” after assistance to avoid post-assistance eviction.
4. Victims must take responsibility and actively work with HAPHousing staff on housing search and completion of the application packet in a timely manner.

B. Categories of Re-housing Assistance - To maximize the number of people served, only **the minimum** re-housing assistance needed will be provided after all FEMA and/or Red Cross assistance is distributed to the victim.

- Housing search assistance
- First month’s full rent
- Security deposit
- Last month’s full rent
- Utility arrearage necessary to restore utilities.
- Motel expenses if there are no other housing options, and a confirmed new permanent housing unit has been located but is not ready for occupancy. Maximum of 2 weeks.
- Moving or other related re-housing expenses
- “Basic” furniture and/or other needed household items

Note: all financial re-housing assistance payments are provided to the landlord, business, etc.

C. Application Process

1. Call HAPHousing’s Housing Consumer Education Center at 413-233-1600 or 1-800-332-9667 x1600 or come to the office at 322 Main St., Springfield to complete a Tornado Victim Assessment. Your FEMA and/or Red Cross registration number or documentation will be required.
2. Based on the Assessment information staff will identify eligible victims (see “A” above), and provide housing search assistance if needed.
3. After a new housing unit has been identified, the eligible victim will receive an application packet to complete.
4. After completed applications with all required documentation are submitted, a final eligibility and assistance type(s) determination will be made, and the victim informed.

